

AGBenefits Advisor (800) 397-9249

Monday - Friday 8:00 am - 11:00 pm ET

Call AGBenefits Advisor for assistance with the benefit programs listed below:

	UnitedHealthcare (UHC)	myuhc.com
Medical	Cigna International	cignanenvoy.com
	Kaiser (Hawaii HMO)	kaiserpermanente.org
Prescription Drugs	UHC OptumRx	myuhc.com
Health Savings Account (HSA)	Optum Bank	optumbank.com (#199947)
Healthcare Premium Credits - Physical Exam/Biometric Screening	TriHealth	americangreetings@trihealth.com
Flexible Spending Account (FSA)	Discovery Benefits	discoverybenefits.com
Dental	MetLife	metlife.com/mybenefits
Vision	EyeMed	eyemed.com
Life and AD&D	MetLife	metlife.com/mybenefits
Leaves & Short-Term Disability	Matrix	matrixabsence.com
Long-Term Disability	MetLife	metlife.com/mybenefits
Business Travel Accident Insurance	MetLife	metlife.com/mybenefits
Travel Assistance	Webcorp	metlife.com/travelassist login: axa / password: travelassist
Group Legal Insurance	MetLife Legal Plans	legalplans.com
Wellness Programs	American Greetings	AGBenefits.com
Coaching and Health Management Programs	TriHealth	health_coaching@trihealth.com

AGBenefits Service Center (877) 213-6240

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Call the AGBenefits Service Center for assistance with the following:

Enrollment & Eligibility		AGBenefits.com
COBRA		
Life Insurance (New Claims)		
Other Providers		
401(k) Retirement Savings Plan	Vanguard	vanguard.com ; (800) 523-1188; Plan #091997
Employee Assistance Program (EAP)	Health Advocate	(877) 240-6863; answers@healthadvocate.com
Gibson Retirement Plan	Gibson Greetings Service Center Administrator USI Consulting Group	(833) 327-1082
Retiree Administration and Billing -Healthcare -Life / AD&D	AmWINS Group Benefits Administrator American Greetings Retiree Benefits	(844) 796-3621

Escalated Issues

Associates who need additional assistance after contacting AGBenefits Advisor, Service Providers or who would like to share feedback on the American Greetings plans, contact:

AG Benefits Dept.

(800) 321-3040 Ext. 4192

hrrservices@amgreetings.com