

# Judi™ Account Creation and Login Guide



Judi is Capital Rx's Adjudication system where claims and member information is stored.

Use the below link to the guide to ensure your account is created successfully and to access login instructions.

To access the detailed step – by – step guide, use this link [Judi Account Creation and Login Guide](#)

## Frequently Asked Questions

**Does it matter which authenticator app I use?**

**Answer:** You can use any two-factor authenticator app. The most used apps are Google Authenticator and Microsoft Authenticator.

**Do I need to have the authenticator app opened before scanning the QR code?**

**Answer:** If you scan the QR code without having the app open, the app will open automatically for you. However, it may offer a smoother experience if the app is opened prior to scanning the QR code.

**What do I do if I have more than one code generated on the authenticator app during setup?**

**Answer:** Please be sure to use the code generated for Capital Rx for each code entry. As a reminder, you need to wait for the initial code created to expire before entering the second code.

**Who do I reach out to if I am experiencing issues with setting up the two-factor authentication or with logging into my Judi account?**

**Answer:** For all support inquiries, you should reach out to your dedicated Capital Rx account team.